

# SHALOM WORKS

## **TYPE OF WORK CARRIED OUT BY SHALOM WORKS**

Shalom Works operates several different work teams which are equipped to carry out the following type of works:

### Hardscapes Team

This team consists of between 2 and 7 guys. The team can be managed to suit the size of the job being undertaken with a view in managing our customer needs and their budget. The truck is fully equipped.

The type of work that this team carries out is as follows:

- Fencing – colour bond and super6
- Painting
- Erection of sheds
- Construction of Pergolas (wooden or steel fabrication)
- Gutter replacement or repairs
- Decking
- Stud walls & gyprock
- Ceiling replacement or repairs
- Tiling
- Hanging doors (internal & external).
- Carpentry (1<sup>st</sup> & 2<sup>nd</sup> fix)

### Paving & Limestone Team

This team consists of 2 to 4 guys. The truck is fully equipped.

The type of work that this team carries out is as follows:

- Brick paving
- Limestone walls
- Brick walls (small works)

### Softscapes Team

This team consists of between 2 and 7 guys. The team can be managed to suit the size of the job being undertaken with a view in managing our customer needs and their budget. The truck is fully equipped.

The type of work that this team carries out is as follows:

- Garden tidy ups (large and small gardens)
- Tree lopping (height restriction applies)
- Hedge trimming
- Mulching
- Gutter cleaning
- Reticulation repairs (on hourly rate only)
- Green waste removal from property.

### Other types of work offered:

- Furniture removal
- House cleaning
- Window cleaning
- Hi pressure washing of paving.

### TYPE OF QUOTES OFFERED

Shalom Works offers two types of quotes:

- Fixed Price Quote
- Hourly Rate Quote

### HOURS OF WORK

Shalom Works is part of Shalom House and as such the guys that work within Shalom Works are part of the Shalom House program. As part of the program the guys are required to attend certain events throughout the working week. These events are primarily:

- Recalibration meeting with Staff and Residents every Monday
- Men's Shed every Tuesday
- Church service every Friday evenings

Because of the above Shalom Works working hours are as follows:

Monday: No work as a rule

Tuesday: 9:00am – 2:30pm

Wednesday: 09:00am – 3:00pm

Thursday: 9:00am – 3:00pm

Friday: 09:00am – 2:30pm

Saturday & Sunday: - No work

### TYPES OF TRADES & EXPERIENCE

Shalom Works have experienced, qualified trades persons within the program, however that experience can vary depending who is in the program. Our trucks/teams are structured in the following manner:

- Truck Leader – Trades person with experience who has been in the Shalom House program for more than 6 months or more.
- 2ic to the truck leader – A person who is being trained up by the truck leader to assume his role. This person will have been in the program for more than 2 months.
- The remainder of the team (3 – 7 guys depending on the size of the job) will be made up of guys who are in the program and are demonstrating what they are being taught within the Shalom House program.

### Hourly Rates:

Shalom Works has two base rates that it charges which we believe are competitive in the current market. The rates are as follows:

- Hardscapes & Paving/Limestone (Building Works) @ \$45.00 per hour per man (excluding gst).
- Softscapes (Garden Work) @ \$40.00 per hour per man (excluding gst).

## SHALOM WORKS VEHICLES





## **MORE ABOUT SHALOM WORKS**

Shalom Works has to date carried out a variety of different projects ranging from mowing of lawns, complete garden makeovers, private & commercial paving. These projects have varied in value from \$150.00 up to \$25,000.00. Most of the jobs have been completed on time and within the Clients budget expectation.

Shalom Works is a growing company with an ever-increasing Client base. Our fleet of trucks and machinery is expanding, and we look forward to the challenges ahead.

## **Paving works**





**Garden makeover**



**Pond cleaning**



**Painting**



**Pruning bougainvillea's**





## Gazebo Construction



## Timber Decking



## **CUSTOMER FEEDBACK**

Shalom Works is committed to working a quality professional and affordable service to its customers and we value any constructive feedback that you may have regarding our service.

Feedback on:

- Promptness of staff in dealing with your query?
- Attitude and attentiveness of the person carrying out your quote?
- Standard and quality of work provided?
- Value for money and competitiveness of our quote?
- Behaviour of our fellas on site?
- Did the work produced by our fellas meet your expectation?
- Was the job site left clean and tidy on completion of the work?

If you have any other constructive comments that will help Shalom Works grow and improve its services to its Clients, we encourage you to email us at [shalomworks@shalomhouse.com.au](mailto:shalomworks@shalomhouse.com.au)

### **Comments & Feedback from previous Clients**

Eleanor

*The fellas did a great job. Was a pleasure to have them here.*

Sonja

*Fantastic work done! Great guys. Thank you!*

Gay

*I am so pleased with the work done by your fellas, for their diligence and work ethics. They were very polite and were a pleasure to have here. They were such a happy band.*

Elizabeth

*They did really well today and a great bunch of guys.*

Shamim

*I looked after the guys and made them some treats, they were very thankful and polite, and I really appreciated it as I did with their work.*

## **CLAUSES**

### **EXCAVATION**

#### **Clause 1**

*Shalom Works accepts NO Responsibility for the location, marking, exposing or protection of any known or unknown services. It remains the responsibility of the Client to obtain any/all "Dial before you Dig" plans prior to any work commencing.*

#### **Clause 2**

*Shalom Works makes NO allowances has for any HARD EXCAVATION works within its quotes. Shalom Works allows for HAND EXCAVATION only. Any Hard Excavation will incur additional charges.*

#### **Clause 3**

*Shalom works makes NO allowances for any unforeseen circumstances (Hard Excavation, tree roots, obstructions, buried or above ground services. Any delays to the work due to unforeseen circumstances will incur additional charges.*

### **GARDEN WORK**

#### **Clause 1**

*Shalom Works makes NO allowances within its quote for the removal of any garden refuge, unless otherwise stated in the quote under "Materials Supplied by Shalom Works"*

#### **Clause 2**

*Shalom Works makes NO allowance within its quotes for any stump grinding. All trees that are cut down will be cut to within 50mm of existing ground, and the poisoning of stumps ONLY.*

### **PLEASE NOTE!**

Due to the nature and the way that the program is structured, Shalom House request that **NO CASH PAYMENTS** are accepted by Shalom Works. All quoted work will be invoiced from our main office.